



Service Six

Changing Lives • Creating Futures

Registered Charity

Number 1132490

Registered Company

Number 6740611

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Legal Information

Registered Charity Number: 1132490

Registered Company Number: 6740611

Address: 15 Sassoon Mews, Wellingborough, Northamptonshire, NN8 3LT

Website: www.servicesix.co.uk

Also available on Facebook, Instagram and LinkedIn

Board of Trustees

Carole Fitzsimons Chair Person

Chris Bailey

Matt Coleman

Andrea Wood (Until October 2023)

Tonya Kingham

Karen Blackett (until August 2023)

Chris Hill

Jemma Keegan

Alex Butt (From February 2024)

David Walker (From February 2024)

Patron

Nazir Afzal OBE

Chief Executive

Claudia Slabon (until June 2023)

Emma Campion

Auditors

Shaw Gibbs (Audit) Limited

Eagle House,

28 Billing Road,

Northampton,

Northamptonshire,

NN1 5AJ

Bankers

NatWest Bank PLC,

40 Market Street,

Wellingborough,

Northamptonshire,

NN8 1AD

Solicitors

Tollers Solicitors,

2 Castilian Street,

Northampton,

Northamptonshire,

NN1 1JX

Trustees' Report

Mission, Vision and Values

We are responding to the identified needs of children, young people, adults and families achieved through a range of professional interventions and partnerships, funded by diverse commissions, grants and donations

For all beneficiaries to be healthy and resilient



We are passionate, respectful, fair and ethical in providing qualitative accountable services.

Passion

Our people are passionate & committed within their work, operating in a caring environment towards each other and customers.

Respectful

We believe in supporting all customers in a respectful way with thinking that empowers them to help themselves and enables them to do so.

Equality

We are committed to enabling equity of access and equality of opportunity within an inclusive environment, showing respect for all as individuals.

Ethical

We will build upon our status as a trusted, transparent service provider and contractor

Quality

We will deliver a quality service with the highest standards for our customers, investors and contractors.

Accountable

We will be fully accountable for all aspects of our service, acting with integrity and providing information to customers and contractors.

Our Approach

We are listening to children and young people to directly respond to their voices, needs and priorities.

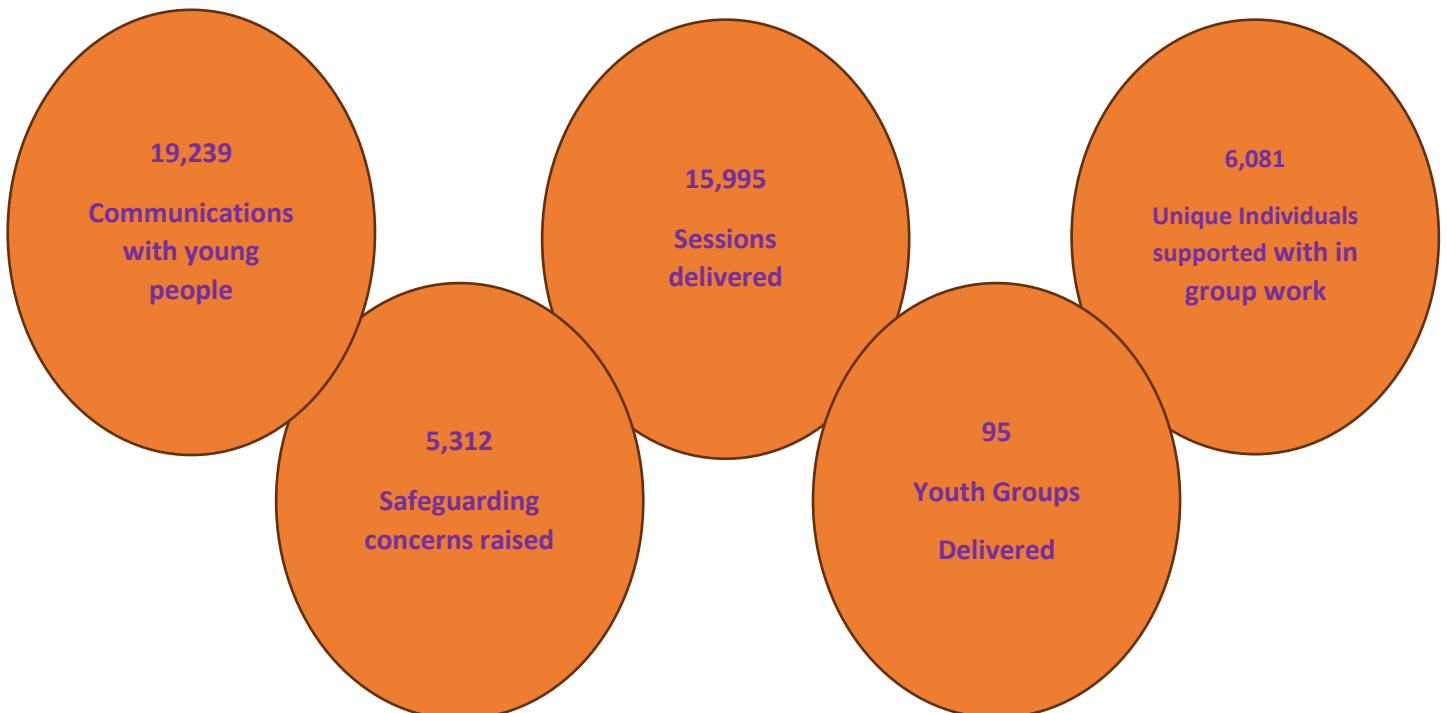
The Trustees are pleased to present their report and the financial statements for the year ended 31st March 2024, which are also prepared to meet the requirements for a Directors report and accounts for Companies Act purposes.

Objectives and Activities

The charity's Purpose as set out in the objects contained in the company's Memorandum of Association are to:

Provide advice and support to the children, youth, families and communities of Northamptonshire and surrounding area through the provision of counselling services, group work, wellbeing support and educational workshops, conferences and information campaigns relating to youth issues.

2023 – 2024 Impact Summary



Service Six Impact Report 2023- 2024

At Service Six we offer a range of services to support young people with concerns around their wellbeing and mental health.

During the financial year 2023-24 we have delivered 15,995 individual 1-1 sessions across our services, these sessions are led by the young people where we support them with what they bring into the room. These range from support with anxiety, peer relationships, low mood, suicide ideation, along with many presenting issues.

We delivered group work sessions to 6,081 young people, providing support to smaller groups to share the same messages of online safety, anti-bullying, well-being and support for children and young people who present with risk taking behaviours.

We made 19,239 communications in 2023-24, which range from people calling in to seek advice, responding to enquiries, signposting and calling young people and families to arrange sessions. This is key to ensuring that the much-needed support is delivered to the children and young people in a timely high-quality manner.

During our sessions we have raised 5,312 safeguarding concerns that have been shared with us by service users. To enable us to help keep the children and young people safe, we work through a plan with them around who we will be sharing this information with and why. This is critical for the children and young people, as it is paramount that they feel included in what will be happening with the information that is shared.

How do we ensure our works achieves our aims?

Service Six reviews it's aims, objectives and activities each year. We look at what we achieved during the year and the outcomes we have achieved. The review looks at the success of each key activity and the positive outcomes they have achieved. The review also helps us ensure our aims, objectives and activities remained focused on our stated purposes.

During our sessions we record outcome measures where individuals start their journey and at the end of their sessions. From these we can see the positive impact we are making to beneficiaries that are accessing our services.

We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning our future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives they have set.

Impact delivery- principal projects and interventions.

Northamptonshire

Caring Connections – Improving mental health, education and employment outcomes for Children in Care and Care Leavers.

Emotional Wellbeing and Mental Health Support, Counselling and Therapy for Children and Young People living in East Northamptonshire and Wellingborough. (including Adults in East Northamptonshire; includes a wide range of contracts).

Espresso Yourself Wellbeing Cafe – Weekly drop-in sessions in Wellingborough and Raunds for young people and their families who find themselves in an emotional crisis and require immediate support.

Happier Families – Family Support and Wellbeing Programme.

Happy Heads Under 11s Service – Supporting primary school aged children to build emotional resilience and develop a healthy mind so they can be happier and healthier.

Kidz on the Mews– Safe place for Children and Young People to make friends and have fun.

N-SASS – Northamptonshire Support After Suicide Service providing access to timely and appropriate support for people living anywhere in Northamptonshire of any age who are bereaved or affected by suicide.

OPAL – Therapeutic support for Young People who self-harm.

OUT THERE Wellingborough – Youth Group for Young People who identify as LGBTQ+.

Post Sexual Abuse Pathway (PSAP) - Therapeutic services for Children and Young People who are survivors of sexual abuse/violence.

Rapid Response – Therapeutic support for Young People who visit A&E with self-harm issues or who have been identified as requiring immediate emotional support.

TARGET – Targeting And Reducing Grooming, Exploitation and Trading of Children and Young People Online (sexual and criminal exploitation and abuse)

Youth Court Solutions – ‘At Court’ Problem Solving Service based at the Wellingborough Youth Justice Centre.

Teen Clinic – Teen Clinic Daventry provides a neutral space where young people aged 11-18 who live in Daventry, and/or access secondary education in Daventry, can access health services and resources regarding general physical and mental wellbeing, sexual health and contraception. They will be able to obtain advice, support and signposting in the management of their current difficulties.

Leicestershire

Post Sexual Abuse Pathway (PSAP) - Therapeutic services for Children and Young People who are survivors of sexual abuse/violence

TARGET –Targeting And Reducing Grooming, Exploitation and Trading of Children and Young People Online (sexual and criminal exploitation and abuse)

SAPPHIRE - Emotional wellbeing support to improve mental health and education outcomes for Children in Care

EMERALD - Emotional wellbeing and mental health support to increase resilience and reduce anxiety

Lincolnshire

Post Sexual Abuse Pathway (PSAP) - Therapeutic services for Children and Young People who are survivors of sexual abuse/violence

Milton Keynes

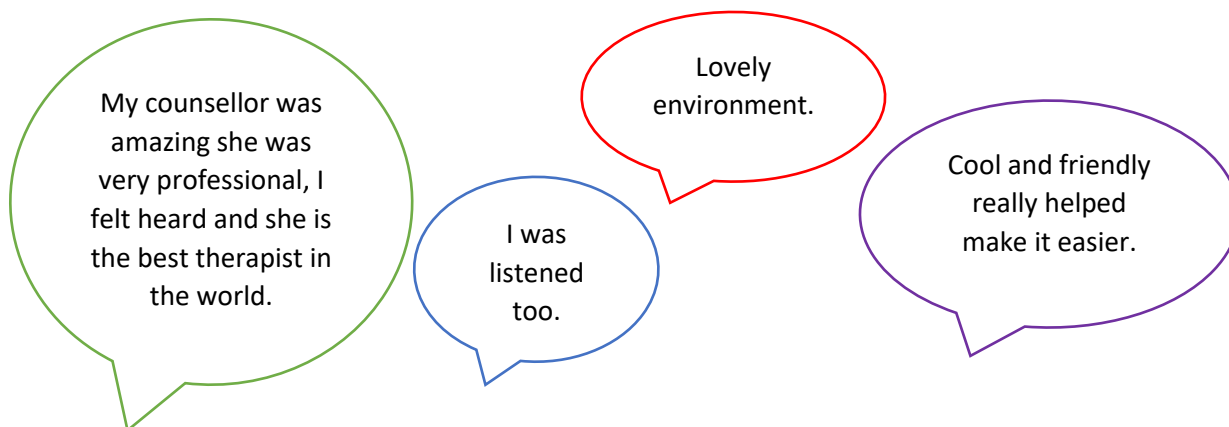
Rapid Response – A&E Crisis Prevention and Discharge Support

Spectrum – Weekly Youth Group for young people with Special Educational Needs (SEN)

Stepping Stones – support provision for young people transitioning from Mental Health Inpatient Services to Community Integration

Youth Starz – Emotional wellbeing and mental health support for Children and Young People to develop confidence, resilience and transferrable life skills

Achievements, successes and future aims



Service Six strive to deliver high-quality services, aligned to the Charity's Purpose, aims and objectives. We seek feedback from key stakeholders on our service provision, and monitor the performance of projects and services as a routine part of Board and Management's business performance monitoring.

For instance, our top 3 funding streams where we have over-performed;

- Emotional Wellbeing and Mental Health Support, Counselling and Therapy. In the year 2023- 24 we exceeded target sessions by 13%.
- OPAL – Therapeutic support for Young People who self-harm, in the 2023-24 we exceeded target sessions by 7%.

Service Six Impact Report 2023- 2024

- Caring Connections – Improving mental health, education and employment outcomes for Children in Care and Care Leavers. We performed 30% sessions above targets.

Future Aims

Service Six will continue to build an accessible service for all beneficiaries who need support, and we will continue to build relationships with funders to be able to fund that much-needed support.

The future aims of Service Six are to;

- Continue consulting with children and young people, listening to their needs.
- Deliver mental health and wellbeing support to children and young people,
- Continue working with existing partnerships, and developing new alliances.
- Continue seeking funding and developing partnerships to enable Service Six to develop mental health support to Children, young people, families and communities.



Aligned to our Purpose our Trustees continue to review Service Six’s financial position and are seeking opportunities to extend our services using free reserves. This will be used to help identify gaps in service provisions, where possible bridging those gaps to ensure the much-needed support is available for as many children and young people as possible.



Structure, Governance and Management

Governing Document - The organisation is a charitable company limited by guarantee, incorporated on 4th November 2008 and registered as a charity on 5th November 2009. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association. The company formerly operated as an unincorporated registered charity registered in 1979.

Recruitment and Appointment of Trustees & Key Personnel - Trustees of Service Six are recruited and appointed in accordance with the Recruiting Trustees & Personnel Policy and associated Succession Planning processes. The organisation seeks to increase trustee numbers with additional or specialist skills and abilities to add to the existing range of expertise of the Board of Trustees and in accordance with the regulations of the Charity Commission of England & Wales and Companies House. Key management personnel remuneration is set by the Trustees using data from the benchmarking of similar sized charities with personnel holding comparable responsibilities, this is reviewed annually by the HR committee.

Organisational Structure - The organisational structure is outlined within an approved set of Standing Orders which clearly define the duties and powers of the Board of Trustees, Directors and Executive personnel. The Standing Orders outlines appropriately approved delegated powers and authorisation available to the Chief Executive with regards to company finance, personnel and associated processes.

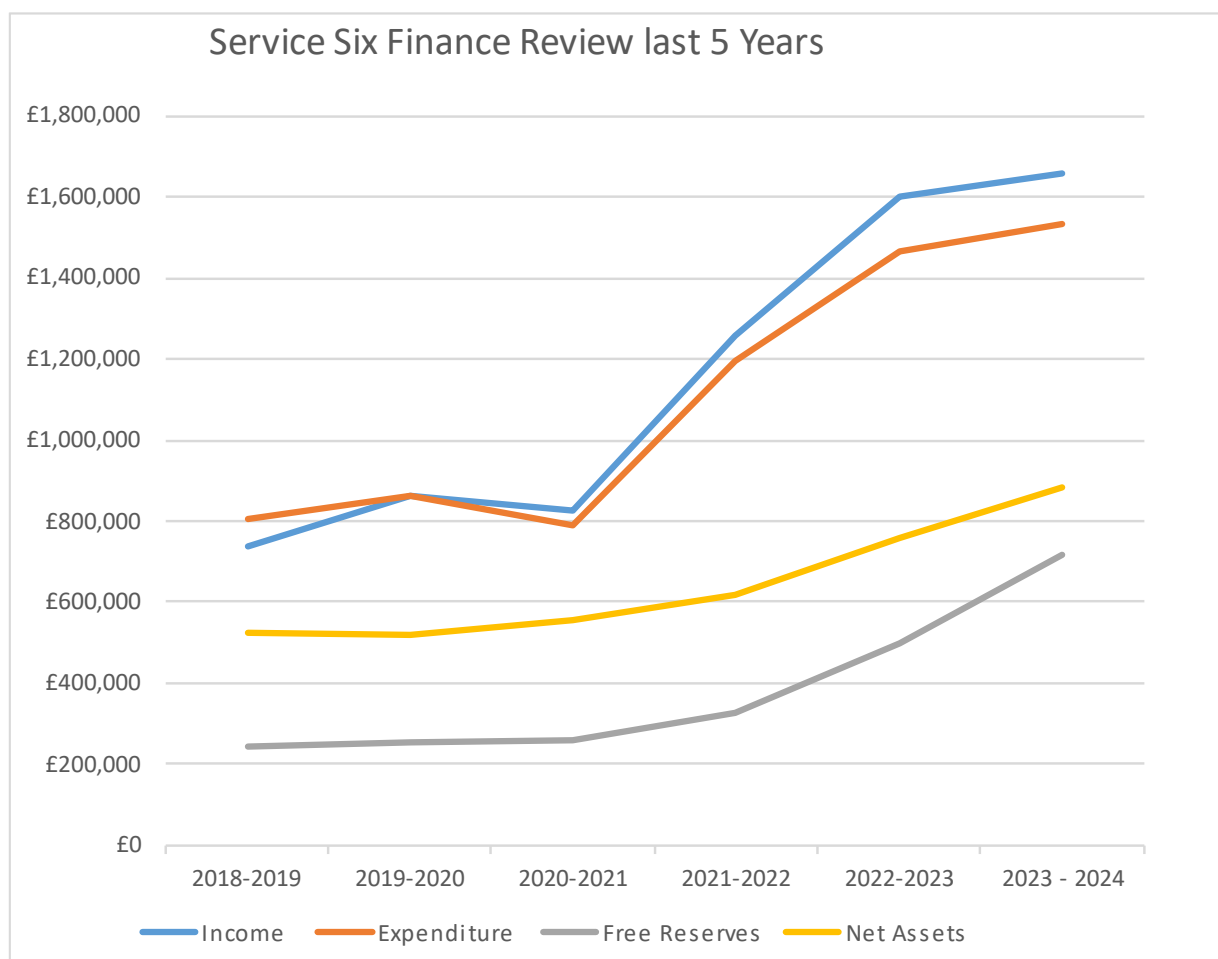
Related Parties - Related party transactions are detailed in note 19. The company does not have any related parties in respect of larger umbrella, affiliated or associated companies or organisations. Service Six is a member of: the British Association of Counselling & Psychotherapy, Youth Access, National Youth Agency, Northamptonshire Chamber, Association of Chief Executives of Voluntary Organisations, Commsortia Northamptonshire, the National Council for Voluntary Organisations, National Counselling Society and the REACH Collaboration. Service Six works with a wide range of corporate, statutory and voluntary sector organisations which are mentioned throughout this report.

Risk Management - The Trustees of Service Six undertake regular risk assessment processes in consultation with the Chief Executive. The main risk highlighted within 2023 - 2024 is being unable to maintain the right workforce capability and capacity to deliver our services. The charity's commitment and actions towards making a positive difference alongside our robust reserve policy and extensive risk assessments has ensured that the risk has been mitigated, investing in sufficient resources/training to ensure we are equipped to deliver the support required.

In line with the fund-raising standards, Service Six can confirm that the charity has not carried out significant fundraising.

Financial Review

During the year total income increased to £1,660,954 a 3.5% increase on 2022-23, resulting in a surplus in the year of £127,321. Total funds carried forward at the balance sheet date are £887,163 of which £19,360 is restricted funds.



Reserves Policy - At 31st March 2024 the free reserves balance stood at £866,331 where free reserves are calculated as general unrestricted fund, less illiquid fixed assets.

It is the charity’s policy to hold reserves equivalent to six month’s running costs, which in the current financial year totalled £423,359 excluding depreciation (non-cash), subcontractors and sessional costs, which are specifically funded by income received in the year. This is the equivalent of 10 months running costs. Income and expenditure levels as well as free reserves are regularly and closely monitored as part of the charity’s budgetary processes and the Trustees will continue to monitor the amount held in line with the policy given the current and future levels of activity that the charity is anticipating.

£90,000 is designated for redundancy provision (£90,000) and the charity’s obligation for ethical completion of therapeutic provision is £60,000 (£60,000) and therefore not available for the general purposes of the charity at the end of the reporting period. Redundancy payments are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, and the obligation can be measured reliably.

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Redundancy is accounted for on an accrual's basis. The amount identified for the charity's therapeutic service obligations is an estimate of the outlay required to complete any therapeutic service obligations should the charity cease to operate.

After accounting for these designated funds, the general fund stands at £717,803.

Public Benefit Statement - The Trustees of Service Six have complied with their duty to have due regard to the guidance on public benefit published by the Charity Commission of England & Wales in exercising their powers and duties. The main activities undertaken to further Service Six' purpose for the public benefit is in relation to advancing mental health and wellbeing, promoting community interests, assisting the young and advancing education.

Principal Funding Sources - The principal funding sources and how expenses have supported the key objectives of the charity for the year are detailed within this report and the financial statements.

Significant Events – During the financial year the charity has not experienced any significant events that effected the charity financially. An organisational Risk Register is maintained and reviewed bi-monthly by the Finance Committee and Board. Loss of funding is the principal risk facing future financial performance.

Responsibilities of the Trustees

The Trustees, who are also Directors of the Charity for the purpose of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2024.

The Trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditures, of the charitable company for that period.

In preparing these financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP;
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable

Service Six Impact Report 2023- 2024

them to ensure that the financial statements comply with the Companies Act 2006, the Charities Act 2011 and the Charity (Accounts and Reports) Regulations 2008.

They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Statement of Disclosure to Auditors

In so far, the Trustees are aware:

- There is no relevant audit information of which the charitable company's auditor is unaware; and
- The Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

This report has been prepared in accordance with the special provision of Part 15 of Companies Act 2006 relating to small companies.

Signed by order of the Trustees



Carole Fitzsimons – Chairperson [30.07.2024]

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
SERVICE SIX**

Opinion

We have audited the financial statements of Service Six (the 'charitable company') for the year ended 31 March 2024 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

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Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
SERVICE SIX**

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We obtained an understanding of the legal and regulatory frameworks within which the charity operates, focusing on those laws and regulations that have a direct effect on the determination of material amounts and disclosures in the financial statements. The laws and regulations we considered

Service Six Impact Report 2023- 2024

in this context were the Charities Act 2011, United Kingdom Generally Accepted Accounting Practice and relevant Taxation legislation.

We identified the greatest risk of material impact on the financial statements from irregularities, including fraud, to be the override of controls by management and the understatement of revenue. Our audit procedures to respond to these risks included inquiries of management about their own identification and assessment of the risks of irregularities, sample testing on the posting of journals, reviewing meeting minutes, regulatory correspondence and professional fees, detailed substantive testing on the completeness of income, and reviewing accounting estimates for biases. We will also review the regulatory correspondence with the Charity Commission.

Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations.

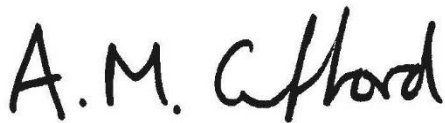
**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
SERVICE SIX**

These inherent limitations are particularly significant in the case of misstatement resulting from fraud as this may involve sophisticated schemes designed to avoid detection, including deliberate failure to record transactions, collusion or the provision of intentional misrepresentations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Andrew Clifford FCA (Senior Statutory Auditor)
for and on behalf of Shaw Gibbs (Audit) Limited
Chartered Certified Accountants
Statutory Auditor
Eagle House
28 Billing Road
Northampton
Northamptonshire
NN1 5AJ

Date: 2 October 2024

**SERVICE SIX
FOR THE YEAR ENDED 31 MARCH 2024
STATEMENT OF FINANCIAL ACTIVITIES
(Incorporating an income and expenditure account)**

	Note	Unrestricted Funds £	Restricted Funds £	Total 2024 £	Total 2023 £
Income and endowments from					
Donations and legacies	1	32,174	-	32,174	20,283
Income from Investments	2	27,319	-	27,319	7,533
Incoming resources from Charitable activities					
Income from Charitable activities	3	1,425,548	175,913	1,601,461	1,576,422
Total income and endowments		1,485,041	175,913	1,660,954	1,604,238
Expenditure on					
Charitable activities	4	1,266,133	267,500	1,533,633	1,465,003
Total expenditure on Charitable activities		1,266,133	267,500	1,533,633	1,465,003
Net income/(expenditure) for the year		218,908	(91,587)	127,321	139,235
Balances brought forward at 1 April 2023		648,895	110,947	759,842	620,607
Balances carried forward at 31 March 2024		867,803	19,360	887,163	759,842

The company has no recognised gains or losses other than those included in the surplus above.

There were no discontinued operations. The notes on the following pages form part of these financial statements.

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SERVICE SIX

STATEMENT OF FINANCIAL POSITION AS AT 31 MARCH 2024

Registered Company Number 06740611

Registered Charity Number 1132490

	Note	Unrestricted Funds £	Restricted Funds £	Total 2024 £	Total 2023 £
Fixed Assets					
Office furniture	8	1,470	-	1,470	1
Computer equipment	8	1	-	1	872
Improvements to Leased Premises	8	1	-	1	1,926
Total Fixed Assets		1,472	-	1,472	2,799
Current Assets					
Debtors and prepayments	9	89,974	2,632	92,606	206,155
Investments	15	684,036	-	684,036	-
Cash at bank and in hand		311,774	52,646	364,420	1,177,626
		1,085,784	55,278	1,141,062	1,383,781
Creditors: Amounts falling due within one year	10	(219,453)	(35,918)	(255,371)	(626,738)
Net current assets		866,331	19,360	885,691	757,043
Total assets less current liabilities		867,803	19,360	887,163	759,842
Funds					
Unrestricted funds:	12				
Designated funds				150,000	150,000
General unrestricted funds				717,803	498,895
Restricted funds	11			19,360	110,947
				887,163	759,842

Service Six Impact Report 2023- 2024

SERVICE SIX

STATEMENT OF FINANCIAL POSITION AS AT 31 MARCH 2024 (Continued)

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2024.

The members have not deposited notice, pursuant to Section 476 of the Companies Act 2006 requiring an audit of these financial statements

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been audited under the requirements of Section 144 of the Charities Act 2011.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to charitable small companies.

The financial statements were approved by the Board of Trustees and were signed on its behalf by:



Carole Fitzsimons
(Chairperson)

Date: 28/08/2024

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**SERVICE SIX
FOR THE YEAR ENDED 31 MARCH 2024**

STATEMENT OF CASH FLOWS

	Note	Total 2024 £	Total 2023 £
Cash (used in)/generated by operating activities	13	(154,285)	(180,137)
Cash flows from investing activities			
Interest income		27,319	7,533
Purchase of tangible fixed assets		(2,204)	-
Transferred to current asset investments	15	(684,036)	-
Cash provided by/ (used in) investing activities		(648,921)	7,533
Increase/(Decrease) in cash and cash equivalents in the year		(813,206)	(172,604)
Cash and cash equivalents at the beginning of the year		1,177,626	1,350,230
Total cash and cash equivalents at the end of the year	14	364,420	1,177,626

**SERVICE SIX
FOR THE YEAR ENDED 31 MARCH 2024
ACCOUNTING POLICIES**

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)'. Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Service Six is an incorporated charity, registered in England and Wales. The charity's number and registered office address can be found on the Company Information page. The presentation currency of the financial statements in the Pound Sterling (£).

Company status

The charity is a company limited by guarantee. The members of the company are the trustees named on page 1. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £10 per member of the charity.

Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

Investment income and gains are allocated to the appropriate fund.

Incoming resources

All incoming resources are included in the SOFA when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

No amounts are included in the financial statements for services donated by volunteers.

Government grant income has been included and recognised within the SOFA as it is received and due to the charity

Resources expended

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Where costs cannot be directly attributed to particular headings, they have been allocated to activities on a basis consistent with use of the resources.

Fund raising costs are those incurred in seeking voluntary contributions and do not include the costs of disseminating information in support of the charitable activities. Support costs are those costs incurred directly in support of expenditure on the objects of the charity and include project management carried out at Headquarters.

SERVICE SIX

FOR THE YEAR ENDED 31 MARCH 2024

ACCOUNTING POLICIES (continued)

Tangible fixed assets and depreciation

Tangible fixed assets costing more than £1,000 are capitalised and included at cost including any incidental expenses of acquisition. Depreciation is charged at 33% per annum on cost of the asset using the straight-line method. Smaller items are treated as an expense in the year of acquisition.

Fixed assets are stated at cost less accumulated depreciation and accumulated impairment losses. Where parts of an item of property, plant and equipment have different useful lives they are accounted for as separate items of property, plant and equipment.

Depreciation methods, useful lives and residual values are reviewed at each balance sheet date. The selection of these residual values and estimated lives requires the exercise of judgement. The directors are required to assess whether there is an indication of impairment to the carrying value of assets. In making that assessment, judgements are made in estimating value in use. The directors consider that the individual carrying values of assets are supportable by their value in use.

Pension costs

The company operates a defined contribution scheme for the benefit of its employees. The costs of contributions are written off against profits in the year they are payable.

Financial instruments

Cash and cash equivalents in the balance sheet comprise cash at banks and in hand and short-term deposits with an original maturity date of three months or less.

Current asset investments in the balance sheet comprise cash on deposit with a maturity date of less than one year held for short-term investment purposes rather than cashflow. Current asset investments held qualify as 'basic' financial assets and are measured at the cash value or other consideration expected to be paid or received and not discounted.

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in the statement of comprehensive income under administrative expenses.

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the entity after deducting all of its financial liabilities.

Where the contractual obligations of financial instruments are equivalent to a similar debt instrument, those financial instruments are classed as financial liabilities. Financial liabilities are presented as such in the balance sheet. Finance costs and gains or losses relating to financial liabilities are included in the profit and loss account. Finance costs are calculated so as to produce a constant rate of return on the outstanding liability.

Significant judgements and estimates

The preparation of financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the company accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements are disclosed within the individual accounting policies above.

Taxation

The charity is exempt from corporation tax on its charitable activities.

SERVICE SIX

FOR THE YEAR ENDED 31 MARCH 2024

ACCOUNTING POLICIES (continued)

Going Concern

The Trustees have considered a period of 12 months from the date of approval of these financial statements and have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus, they continue to adopt the going concern basis of accounting in preparing the financial statements.

Service Six Impact Report 2023- 2024

**SERVICE SIX
FOR THE YEAR ENDED 31 MARCH 2024
NOTES TO THE ACCOUNTS**

1. Income from Donations and Legacies

	2024	2023
	£	£
Grants	-	-
Gifts	32,174	20,283
	32,174	20,283
Total Donations and Legacies	32,174	20,283

All income from gifts and grants are unrestricted. The Charity benefits from the involvement and support of volunteers. In accordance with FRS 102 and the Charities SORP (FRS 102) the economic contribution of general volunteers is not recognised in the accounts.

2. Investment Income

All of the charity's investment income of **£27,319** (2023 - **£7,533**) arises from money held in interest bearing deposit accounts.

3. Income from Charitable Activities

All income is derived from contractual services.

	2024	2023
	£	£
Unrestricted funds		
NHFT PSAP	160,000	183,000
NHS – Northamptonshire ICS	228,114	163,223
VOICE – Child ISVA	31,588	31,775
Commissioned Services	87,935	55,245
NHS - Lincolnshire	35,787	37,979
North Northamptonshire Council	20,000	20,000
Happy Heads U11	151,081	84,500
Places4People	7,700	9,000
NHS – Milton Keynes ICB	84,610	58,416
NCFT	6,000	-
Stand Out Northamptonshire	8,650	12,000
Daventry Town Council	1,028	-
Crysalys	17,366	5,320
VSCE	7,125	40,099
Kidscape	6,180	6,660
North Northamptonshire Council	14,000	15,000
REACH Collaboration Service Six Lead	440,489	449,565
REACH Collaboration	86,933	94,935
Faraway Childrens Charity	-	1,300
NDAS	-	17,517

Service Six Impact Report 2023- 2024

**SERVICE SIX
FOR THE YEAR ENDED 31 MARCH 2024
NOTES TO THE ACCOUNTS (continued)**

Mentoring Project	-	19,458
Schools Counselling and Supervision	30,962	39,667
	<hr/>	<hr/>
	1,425,548	1,344,659
	<hr/>	<hr/>
	2024	2023
	£	£
Restricted Funds		
Big Lottery Fund – TARGET	41,886	114,911
Big Lottery Fund – NEW TARGET	20,395	-
Big Lottery Fund – Milton Keynes	79,849	84,119
Children In Need – OPAL project	33,783	32,733
	<hr/>	<hr/>
	175,913	231,763
	<hr/>	<hr/>
Total Income from Charitable Activities	1,601,461	1,576,422

Service Six Impact Report 2023- 2024

**SERVICE SIX
FOR THE YEAR ENDED 31 MARCH 2024
NOTES TO THE ACCOUNTS (continued)**

4 Resources Expended

	Unrestricted Funds	Restricted Funds	Total 2024	Total 2023
	£	£	£	£
Charitable activities				
Staff wages	295,709	202,251	497,960	459,253
Employer costs	12,449	24,270	36,719	32,612
Pension costs	16,429	12,135	28,564	26,566
Sessional staff	368,050	715	368,765	333,865
Rent	3,750	1,250	5,000	6,258
Subcontractors	314,618	-	314,618	273,693
Service resources	345	65	410	2,351
Support staff travel expenses	11,873	5,223	17,096	18,745
Sessional staff travel expenses	635	-	635	1,626
Young people's expenses				
Travel expenses	482	-	482	-
activities	1,424	819	2,243	4,424
rent	1,605	-	1,605	3,942
expenses other	9,875	-	9,875	15,146
refreshments	1,033	45	1,078	1,633
Events	530	-	530	2,964
Mobile phone expenses	5,944	1,960	7,904	5,026
Subscriptions	6,686	4,015	10,701	11,402
Legal and professional fees	784	-	784	1,398
Training and supervision	43,685	335	44,020	50,521
Publicity and marketing	2,904	86	2,990	7,054
Sundry expenses	947	231	1,178	3,367
	1,099,757	253,400	1,353,157	1,261,846

Service Six Impact Report 2023- 2024

**SERVICE SIX
FOR THE YEAR ENDED 31 MARCH 2024
NOTES TO THE ACCOUNTS (continued)**

**4 Resources Expended
(continued)**

	Unrestricted Funds	Restricted Funds	Total 2024	Total 2023
	£	£	£	£
Support costs allocated Charitable activities				
Heat, Light & Water Rates	3,109	743	3,852	4,346
Repairs and Maintenance	3,284	2,563	5,847	5,532
Staff Wages	101,532	-	101,532	112,635
Employer Costs	9,932	-	9,932	12,404
Pension Costs	6,092	-	6,092	6,579
Staff Recruitment Costs	(86)	86	-	3,972
Staff Travel Expenses	475	-	475	1,362
Telephone and Internet	1,275	731	2,006	1,981
Insurance and death in service	8,060	-	8,060	4,459
Postage and Stationery	1,745	1,444	3,189	4,088
Capital Expenditure	1,875	1,436	3,311	8,077
Computer Running Costs	11,071	5,552	16,623	14,521
Sundry Expenses	876	7	883	1,848
Legal and Professional Fees (Including Governance)	12,289	1,538	13,827	19,176
Depreciation	3,531	-	3,531	1,378
Bank Charges	1,316	-	1,316	799
	166,376	14,100	180,476	203,157
Total Expenditure on Charitable Activities	1,266,133	267,500	1,533,633	1,465,003

Service Six Impact Report 2023- 2024

**SERVICE SIX
FOR THE YEAR ENDED 31 MARCH 2024
NOTES TO THE ACCOUNTS (continued)**

5 Governance Costs

The following costs are included in 'Legal and professional fees' in note 2

	2024	2023
	£	£
Auditor's remuneration for audit work	4,680	4,366
	4,680	4,366

6 Staff Costs and Trustees' Remuneration

	2024	2023
	£	£
Wages and salaries	599,492	571,888
Social security costs	46,551	45,016
Pension costs	34,656	33,145
	680,699	650,049

The average monthly number of employees was 25 (2023 - 25).

No employee received remuneration amounting to more than £60,000 in either year.

The key management personnel of the charity comprise the Trustees and the Chief Executive Officer (both in post and interim). The total employment benefits of the key management personnel of the charity were £75,489 (2023 - £65,600)

No trustees received any remuneration or expenses in the year. (2023 – nil)

Service Six Impact Report 2023- 2024

SERVICE SIX
FOR THE YEAR ENDED 31 MARCH 2024
NOTES TO THE ACCOUNTS (continued)

7 Comparative statement of financial activities

	Unrestricted funds £	Restricted funds £	Total 2023 £
Income and endowments from			
Donations and legacies	20,283	-	20,283
Income from investments	7,533	-	7,533
Incoming resources from charitable activities			
Income from charitable activities	1,344,659	231,763	1,576,422
Total income and endowments	1,372,475	231,763	1,604,238
Expenditure on			
Charitable activities	1,227,651	237,352	1,465,003
Total expenditure on charitable activities	1,277,651	237,352	1,465,003
Net income/(expenditure) for the year	144,824	(5,589)	139,235
Balances brought forward at 1 April 2022	504,071	116,536	620,607
Balances carried forward at 31 March 2023	648,895	110,947	759,842

Service Six Impact Report 2023- 2024

**SERVICE SIX
FOR THE YEAR ENDED 31 MARCH 2024
NOTES TO THE ACCOUNTS (continued)**

8 Fixed Assets

	Office Furniture	Computer Equipment	Improvements to Leased Premises	Total
Cost	£	£	£	£
At 1 April 2023	5,977	64,274	4,290	74,541
Additions	2,204	-	-	2,204
At 31 March 2024	8,181	64,274	4,290	76,745
Depreciation				
At 1 April 2023	5,976	63,402	2,364	71,742
Charge for year	735	871	1,925	3,531
At 31 March 2024	6,711	64,273	4,289	75,273
Net Book Value at 31 March 2024	1,470	1	1	1,472
Net Book Value at 31 March 2023	1	872	1,926	2,799

9 Debtors

	2024		2023	
	£	£	£	£
	Unrestricted	Restricted	Unrestricted	Restricted
Trade Debtors	26,326	-	181,030	-
Prepayments and accrued income	63,648	2,632	22,412	2,713
	89,974	2,632	203,442	2,713

Service Six Impact Report 2023- 2024

**SERVICE SIX
FOR THE YEAR ENDED 31 MARCH 2024
NOTES TO THE ACCOUNTS (continued)**

10 Creditors: amounts due less than one year	2024		2023	
	£	£	£	£
	Unrestricted	Restricted	Unrestricted	Restricted
Trade creditors	60,632	231	67,158	266
PAYE and NIC	11,065	-	12,098	-
Accruals	14,451	-	33,829	3,600
Deferred income	133,305	35,687	376,989	132,798
	219,453	35,918	490,074	136,664

The deferred income relates to contracted services that have not yet been provided.

Movement in deferred income:

	£	£
	Unrestricted	Restricted
Balance as at 1 April 2023	376,989	132,798
Released to SOFA in year	(584,946)	(175,913)
Amount deferred during year	341,262	78,802
Balance as at 31 March 2024	133,305	35,687

**SERVICE SIX
FOR THE YEAR ENDED 31 MARCH 2024
NOTES TO THE ACCOUNTS (continued)**

11 Restricted funds

The funds of the charity included restricted funds comprising the following incoming resources, expenditure and unexpended balances of donations and grants held on trusts to be applied for specific purposes.

Movement in restricted funds 2024

	At 1 April 2023	Incoming resources	Expenditure	At 31 March 2024
	£	£	£	£
Big Lottery Fund Milton Keynes Youth Starz	44,480	79,849	124,329	-
Big Lottery Fund TARGET	55,695	41,886	97,581	-
Children in Need OPAL Project	10,772	33,783	39,975	4,580
Big Lottery Fund NEW TARGET	-	20,395	5,615	14,780
	110,947	175,913	267,500	19,360

Movement in restricted funds 2023

	At 1 April 2022	Incoming resources	Expenditure	At 31 March 2023
	£	£	£	£
Big Lottery Fund Milton Keynes Youth Starz	45,052	84,119	84,691	44,480
Big Lottery Fund TARGET	57,326	114,911	116,542	55,695
Children in Need OPAL Project	14,158	32,733	36,119	10,772
	116,536	231,763	237,352	110,947

The three-year Big Lottery Fund Milton Keynes project offers services to disadvantaged young people; to address and develop transferable life skills and provide healthy positive activities in the Milton Keynes area.

The three-year Big Lottery Fund TARGET project's aim is Targeting and Reducing Grooming, Exploitation and Trading of children and young people online across Northamptonshire and Leicestershire.

The three-year Children in Need OPAL project aims to support young people to reduce self-harming and anxiety behaviours in the Northamptonshire area

The three-year Big Lottery Fund NEW TARGET project's aim is to continue Targeting and Reducing Grooming, Exploitation and Trading of children and young people online across Northamptonshire and Leicestershire.

Service Six Impact Report 2023- 2024

**SERVICE SIX
FOR THE YEAR ENDED 31 MARCH 2024
NOTES TO THE ACCOUNTS (continued)**

12 Unrestricted funds

	Movement in Unrestricted Funds 2024				
	At 1 April 2023	Incoming resources	Resources expended	Transfers	At 31 March 2024
	£	£	£	£	£
General Fund	498,895	1,485,041	1,266,133	-	717,803
Therapeutic Service Obligations	60,000	-	-	-	60,000
Redundancy Provision	90,000	-	-	-	90,000
	648,895	1,485,041	1,266,133	-	867,803

The therapeutic service obligations and redundancy provision funds are explained in the Reserves Policy in the Trustee report

	Movement in Unrestricted Funds 2023				
	At 1 April 2022	Incoming resources	Resources expended	Transfers	At 31 March 2023
	£	£	£	£	£
General Fund	324,071	1,372,475	1,227,651	30,000	498,895
Therapeutic Service Obligations	60,000	-	-	-	60,000
Redundancy Provision	90,000	-	-	-	90,000
Support For Ukrainian Customers	30,000	-	-	(30,000)	-
	504,071	1,372,475	1,227,651	-	648,895

13 Reconciliation of net movement in funds to net cash flow from operating activities

	2024	2023
	£	£
Net movement in funds	127,321	139,235
Add back depreciation charge	3,531	1,378
Deduct interest income shown in investing activities	(27,319)	(7,533)
Decrease/(increase) in debtors	113,549	(166,693)
(Decrease)/Increase in creditors	(371,367)	(146,524)
Net cash (used in) / generated by operating activities	(154,285)	(180,137)

Service Six Impact Report 2023- 2024

SERVICE SIX
FOR THE YEAR ENDED 31 MARCH 2024
NOTES TO THE ACCOUNTS (continued)

14 Analysis of cash and cash equivalents

	2024	2023
	£	£
Cash at bank and in hand:	279,420	647,103
Notice deposits less than 3 months)	85,000	530,523
	<hr/>	<hr/>
Total cash and cash equivalents	364,420	1,177,626
	<hr/>	<hr/>

15 Analysis of current asset investments

	2024	2023
	£	£
Maturity date less than 3 months	344,700	-
Maturity date more than 3 months	339,336	-
	<hr/>	<hr/>
Total current asset investments	684,036	-
	<hr/>	<hr/>

16 Called up share capital

The company is limited by guarantee and does not have any issued share capital. Every member of the company undertakes to contribute to the assets of the company (should this be wound up during membership or within one year after ceasing to be a member), for payment of debts and liabilities of the company contracted before ceasing to be a member. The contribution payable is limited to a sum not exceeding £10.

17 Contingent liabilities and capital commitments

The company had no contingent liabilities or capital commitments at 31 March 2024 or 31 March 2023.

18 Leasing Commitments

Total future minimum lease payments under non-cancellable operating leases are as follows:

	Land and Buildings	
	2024	2023
	£	£
Within 1 year	5,000	5,000
In 2-5 years	6,250	1,250
Over 5 years	-	-
	<hr/>	<hr/>
	11,250	6,250
	<hr/>	<hr/>

Service Six Impact Report 2023- 2024

19 Related Parties

There were no transactions during the year with related parties. (2023 - nil).



Service Six

Changing Lives • Creating Futures

Registered Charity Number

1132490

Registered Company Number

6740611